

Struan Apiaries Ltd

Terms and Conditions

1. We aim to deliver mail order parcels within 7 days. If your parcel has not been delivered after 7 days, please contact us at Struan Apiaries via email on sales@struanapiaries.com.
2. Our parcels are sent by Royal Mail currently.
3. We take care to ensure our products are of the highest standards, however if you are unhappy then please contact us in the first instance to discuss.
4. If you find that you need to return any goods, they must be returned to Struan Apiaries Ltd, Burnside Lane, Conon-Bridge, IV7 8EX – contact to be made with us at beforehand.
5. When returning the item, we suggest you retain a certificate of posting for your own records, in the event of the product failing to reach us.
6. In the event of receiving damaged goods, please ensure a photograph is taken which should be emailed over to us immediately.